



MEDIA STATEMENT | September 19, 2019

TRAVIS CENTRAL APPRAISAL DISTRICT IMPACTED BY CYBER ATTACK

At 9:30PM on September 11, 2019, the Travis Central Appraisal District became aware that our computer systems were impacted by a cyber-attack. This attack affected website property search, phone, email, and Computer Assisted Mass Appraisal systems. Upon discovering this incident, we immediately took action to secure our systems, including isolating the infected computer systems, securing backup data, notifying appropriate state agencies, and engaging software vendors and cyber security experts to assist in remediation and restoration of computer systems. Daily operations, including appraisal protests and customer service, are not being impacted. Confidential property owner information was not at risk during this incident. As of September 19, 2019, all core systems have been fully restored. We continue to restore secondary computer systems and work with cyber security experts and state agencies to identify the parties responsible for the cyber-attack. More information about this incident is available on our website at www.traviscad.org/news-update/.

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